

ELECTRONIC BILLING SYSTEM



The MMS method was introduced in March 2014; however the email facility has already been in operation for a while. The Municipality currently has a database of account-holders to whom an MMS and/ or email can be sent and has embarked on a campaign to encourage residents to register on the system.

Electronic statements were introduced because:

- frequent postal strikes have led to delays in receiving statements and subsequent frustration from account holders;
- it is an effective, efficient and environmentally friendly system;
- statements can be delivered to all areas;
- it is aligned with the technology driven future where almost all residents have either access to email facility or a mobile telephone; and
- it is cost effective, which means we will be saving tax payers' money.

To register:

- Visit the Enquiries Desk at the Finance Department with your account number and contact details.
- Send us an email including your account number and contact details to: accounts@midvaal.gov.za
- SMS your mobile telephone number and account number to 082 652 8962.

For more information:

Contact the Enquiries Desk on 016 360 7559 or 016 360 7458 or the Complaints Line on 016 360 7486.

SERVICE DELIVERY COMPLAINTS



Chief Complaints Officer: Mr Neo Masipa
Tel: 016 360 7486
Email: complaints@midvaal.gov.za

BUYING PRE-PAID ELECTRICITY



- Midvaal Local Municipality -Meyerton
- Pick & Pay
- Checkers
- Model Service Station
- MultiSave – Rothdene
- LFS Hardware - Vaal Marina
- ABSA Bank

Supply your meter number and the Rand value required.

PAYING A TRAFFIC FINE



- Midvaal Traffic Department, Cnr. Johan Le Roux & Galloway, Meyerton - 016 360 7500
- Meyerton / Vereeniging Court
- EFT Banking

APPLICATION TO ERECT POSTERS



- Contact the Traffic Department: Cnr. Johan Le Roux & Galloway, Meyerton - 016 360 7500 / 5935
- Direct your application to the Assistant Superintendent, Mr. Billy Smit.



OUR SERVICES

A BRIEF INTRODUCTION

PAYING FOR YOUR SERVICES



You can pay by Cash, Cheque, Credit or Debit cards or Electronic banking.

Where:

- Head Office: Monday to Friday 07h30 -15h00
- Vaal Marina: Tuesday to Friday 07h30 -15h00 & on Saturdays from 07h30 to 12h00
- Randvaal & De Deur: (25th – 7th of each month) Monday to Friday 07h30 -15h00
- Traffic Cashier: Monday to Friday 07h30 – 15h30 (only available for traffic fines and related transactions)
- Direct banking
- Checkers
- Pick n Pay
- Post Office

Account details:

ABSA, Midvaal Local Municipality

Account number: 4053203845

Branch code: 638156

Reference Number: Your account number

HIRING MUNICIPAL HALLS



- City Hall, Cnr. Mitchell and Junius Street, Meyerton
- Rothdene Hall, North Street, Rothdene
- Lakeside Multi-Purpose Centre, 187 Lakeside Estate, Umzimkhulu

For bookings, contact Robert on
016 360 7629 / 083 473 4742 /
robertn@midvaal.gov.za

- Vaal Marina Hall, 422 Anchovy Street

For bookings contact Neline on

016 372 1930 or **Tienie** on 016 360 7446 /
083 897 2561 / tieniem@midvaal.gov.za

- Sicelo Community Hall
- Bantu Bonke Community Hall
- Sicelo Stadium

For bookings contact Jerome on

016 360 7644 / 082 892 679 /
jeromek@midvaal.gov.za or

Driekie on 016 360 7595 /
driekiek@midvaal.gov.za

ABOUT RATES



Revenue from property rates is used by the municipality to fund services for the community. These include the construction and maintenance of streets, sidewalks, street lighting and storm drainage facilities, parks, recreational facilities, cemeteries and libraries as well as the administration of the municipality.

Who pays rates?

- Rates are paid by all owners of property, and even National and Provincial Government.

How are rates calculated?

- Property rates are calculated on the market value of the property, by multiplying it by a cent amount in the Rand, which is then divided by 12 months, to arrive at the monthly charge.

CONTACT US



OFFICE HOURS:

Monday to Friday
07:30 – 13:00 & 13:30 – 16:00

Main Building

Cnr. Mitchell & Junius St, Meyerton

Tel: 016 360 7400

Fax: 016 360 7519

Engineering Services

56 Rooibok Ave, Randvaal
016 360 5800

Community Services

Cnr. Middle & Weilbach St, De Deur
016 360 5850

Traffic Department

Cnr. Johan Le Roux & Galloway,
Meyerton
016 360 7500

AFTER HOURS:

Emergency Centre 016 360 7500

Fraud Hotline 086 026 8624

